

Cambridge Primary Insight

Guide 2025-26

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Contents

Logging in	3
Home Page	4
Managing your account	5
Adding students	6
Uploading student details using a spreadsheet	6
Potential warnings during the upload of a spreadsheet	8
Fix Errors Section	9
Fix Duplicates section	10
Manage system matches	10
Using the Export function to import students already in the system	10
Adding new student details manually	12
Adding a new class	12
Viewing existing students on the system	13
Viewing students by year group	13
Viewing students by class	14
Editing and Removing Individual Students' details	15
Assessments	16
Assessment section overview	16
Assigning students to the assessment	17
Accessing the Password	18
Accessing the Assessment Link	20
Manually returning results	20
Allowing students to retake assessment modules	22
Data and Reports	23
Data and Reports overview	23
Viewing and downloading individual and group PDF reports	24
Downloading All Scores data as a CSV	26
Admin Area	27

Logging in

Once you have created an account using our guidance during the registration process, you can log in by entering your email address and password.

To access the assessment platform, go to https://www.cambridge.org/insight and select *Cambridge Primary Insight* from the **Login** menu at the top right of the page.



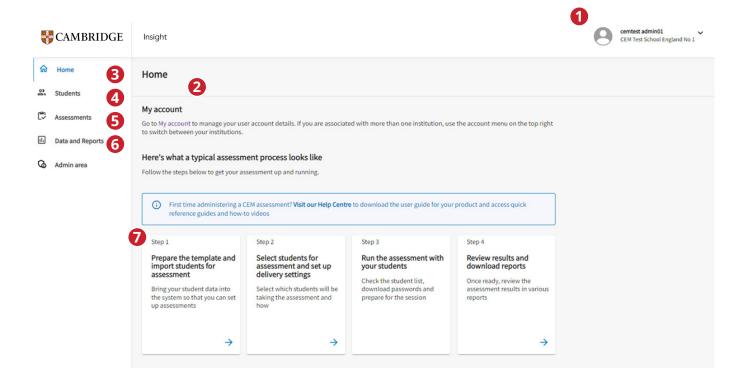
If you have forgotten your password, click the **Forgotten password** link, enter the email address linked to your account and click **Reset password**. You will then receive an email with further instructions.



Home Page

When you log in to the secure platform, you will see the Home Page:

- 1 You can manage your account by clicking on your name in the top right corner. You can navigate to different parts of the platform by clicking on the options on the left of the screen.
- 2 You can also manage your account by clicking here
- 3 Students: This is where you will add your students to the system
- **Assessments:** This is where you can assign students, access the assessment, obtain the student passwords, and check the progress of each module
- **5** Data and Reports: This is where you can view and download your reports
- 6 This shows which users have access to your school's Cambridge Primary Insight account
- Here is your step-by-step guidance to set up the assessment

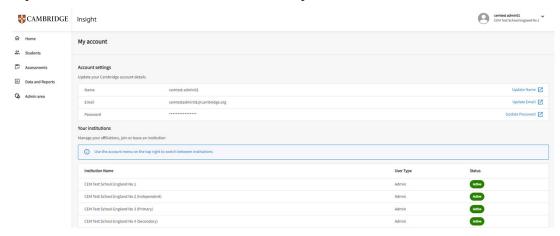


Managing your account

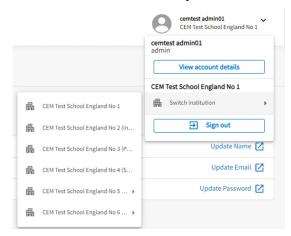
In the My account section, you'll be able to view and update the following:

- Name
- Email address
- Password.

If you are linked to more than one school, you will see a list of *institutions* at the bottom of the page.



To move to a different institution, click on your name in the top right of the screen and this will open the account menu. Move your cursor over **Switch institutions** and select the relevant institution.



Adding students

Please note, after adding students to the platform, you will need to then assign them to assessment (see page 16 for more details).

Click on **Students** on the menu on the left to manage your students' details. If you have not added any students, you will see the screen below:



You can add students individually by clicking **Start adding students** or **+ Add student**. You can also bulk-add students by clicking **import your students** or **import students**.

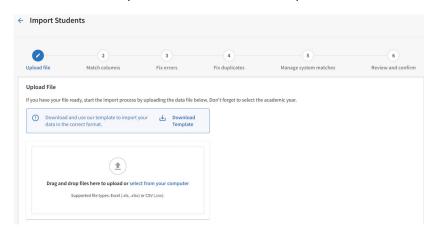
Uploading student details using a spreadsheet

This is the quickest and most efficient way to add a group of students.

Click on **Students** on the menu on the left to manage your students' details. Select the **Import students** button:



You will see an option to download a template:



We recommend that you download the template and add your student details, to help avoid any errors during the upload process.

The fields highlighted in red are mandatory for the upload to be successful.

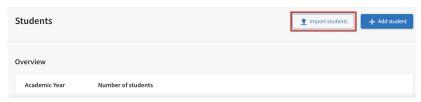


The supported file types are Excel (.xls, .xlsx) or CSV (.csv). The maximum file size is 20MB. Please save the completed spreadsheet somewhere easily accessible.

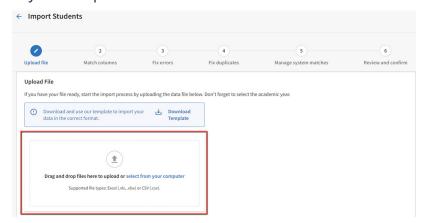
Some of the data needs to be added in a certain format for the student details to be uploaded. The table below shows the format that needs to be used:

Year group	Type the word Year followed by a space and then the number e.g. Year 1, Year 2, Year 3
Class	There is no specific format
First name	There is no specific format
Last name	There is no specific format
Gender	F, Female, M, Male, Not provided
Date of birth	dd/mm/yyyy
MIS ID/Student code	There is no specific format
Unique Pupil Number	Please match the format A123456789012
Scottish Candidate Number	Please match the format 123456789
Unique Candidate Identifier	12345X123456A
Unique Learner Number	Please match the format 1234567890
SEND	True, Yes, Y, False, No, N
EAL	True, Yes, Y, False, No, N

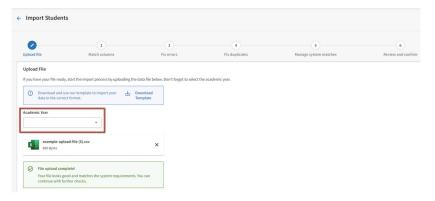
To upload your spreadsheet, go back into the **Students** section and select **Import Students**.



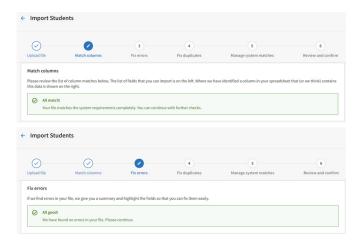
1. Upload your saved file by following the instructions to drag and drop, or upload your file from your computer.

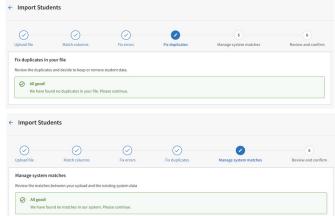


2. You will see the message in green below. Select the correct Academic Year from the drop-down menu and click **Continue**.

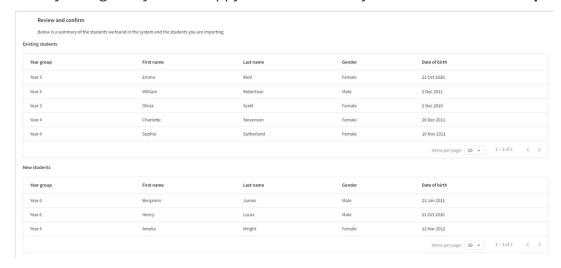


The system will take you through further checks to ensure the student details are uploaded correctly. Continue to follow the onscreen instructions and select **Continue** to progress through.





On the final check, you will be presented with a summary of the students from your spreadsheet. This summary will show you if the students already exist on the system or if they are new. If the student already exists, a duplicate will not be created but their information will be updated if there are any changes. If you are happy with the summary, select **Confirm and Import**.

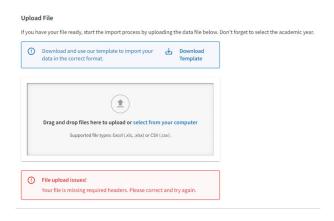


If you need to amend any student details once you have entered them, please see the *Editing Student Information* section.

Potential warnings during the upload of a spreadsheet

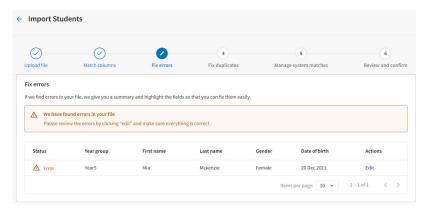
If an error occurs at any point during the checks, you will see an error message.

If the column headers are missing or they are different to the headers on the CSV template, you won't be able to upload your file, and you will see the below message. If this happens, please check the column headers are the same as the CSV template you downloaded.

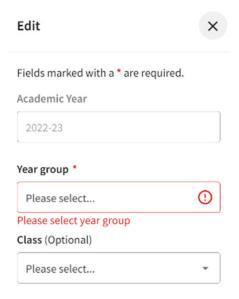


Fix Errors Section

An error message will appear in the **Fix error** section if the value within the columns doesn't match the format on the platform. If you see an error message in this section, click on the **Edit** link to see where the error has occurred.



Once you click **Edit**, you will be provided with more information:



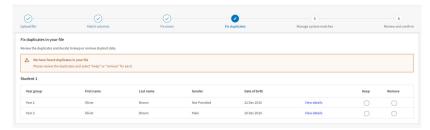
Clicking the **red!** will provide correct options:



In this example, there was no space between the word "Year" and "5."

Fix Duplicates section

If your spreadsheet contains two students with similar details, you will have a choice to keep or remove that student from the import. You will need to select **Keep** or **Remove** for each student identified before you can continue.



Manage system matches

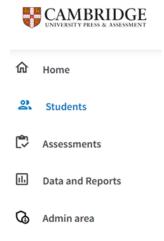
If your spreadsheet contains a student that has similar details to one already uploaded to the system, you will be asked if it is the same student. By selecting **No** you will create a new entry onto the system. If you select **Yes**, then, the student details on the system will be updated with the new details. By clicking **Yes** in the example below, the student's name will be updated to "Soph" once you complete the uploading process.



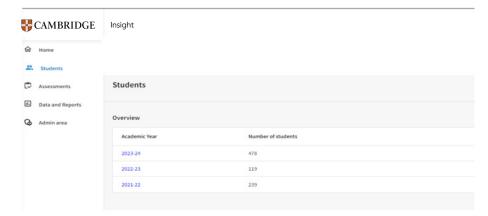
Using the Export function to import students already in the system

If you already have students uploaded from previous assessment years, you can use the **Export** function to retrieve their details. This saves you having to create a new CSV spreadsheet every year. For example, you can export a spreadsheet for your students that were in Year 1 in 2024-25; change their year group on the spreadsheet to Year 2; and then import it for the 2025-26 assessment.

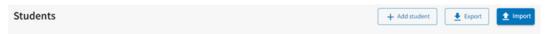
Go to the **Students** tab on the home page.



Click on the link for the assessment year for the student details you want to export.



You will then see an **Export** option in the top right of the screen.



InCAS migrating customers are Cambridge Insight schools that have used InCAS in any of the assessment years below:

2020-21

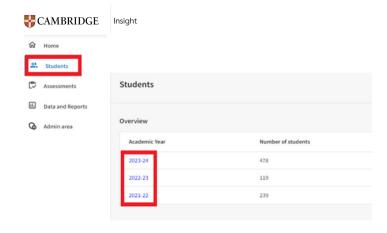
2021-22

2022-23

2023-24

We migrated the student details for those schools that had an active InCAS contract in 2023-24.

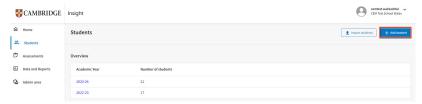
When you log in to your CPI platform and select **Students** from the left-hand side, you will see how many students' details we have migrated to the new platform for each academic year.



Adding new student details manually

If you have a small number of students/new joiners, you may prefer to add their details manually. To do this, follow the steps below:

1. In the **Students** section, select **Add Student**.

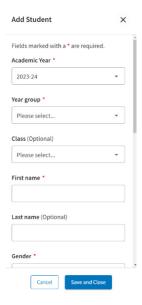


2. A form will appear on the right of the screen with the following fields: Academic Year, Year group, Class (Optional), First name, Last name (Optional), Gender, Date of birth, Children with special education needs and disabilities (SEND) (Optional), English as an additional language (EAL) (Optional), MIS ID/ Student code (Optional), Unique pupil number (Optional), Scottish candidate number (Optional), Unique candidate identifier (Optional), Unique learner number (Optional)

Complete the form as appropriate and select **Save and Close**.

Please note, Academic Year, Year Group, First Name, Gender and Date of Birth are all mandatory fields.

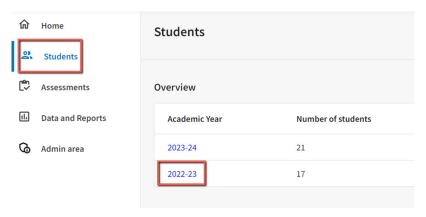
If the **Class** is not appearing, this will need to be added before adding the student. Alternatively, the student details can be amended later.



Adding a new class

You will only need to do this if the class does not already exist and you are manually uploading students. If you are uploading students using a spreadsheet, you can add the class information to the spreadsheet.

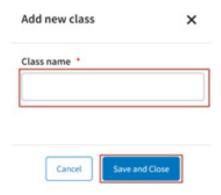
From the **Student** sections, click on the relevant Academic Year:



Select the Classes tab and then click Add Class:



Enter the name of the class and click **Save** and **Close**:



Viewing existing students on the system

To view the number of students already added to the system for all Cambridge Insight assessments, select **Students**. This will display the academic year and the number of students currently added to that year.



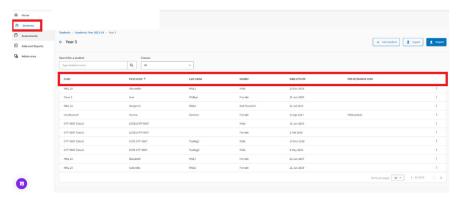
Click on the assessment year of interest and you will have the options to view student information by year group or class.

Viewing students by year group

To view the names and details of the students in a specific year group, select the **Year group** tab. This will show the **Year group** and **Number of students**. Select the year group you would like to view by clicking on the blue text.



You can change the order of the displayed students by clicking one of the column headers. You can search by students in the 'Search for a student' boxes.

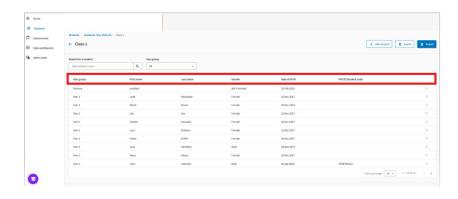


Viewing students by class

To view the names and details of the students in a specific class, select the **Classes** tab. This will show the **Class name** and **Number of students** in that class. Click on the specific class to view the students in that class.



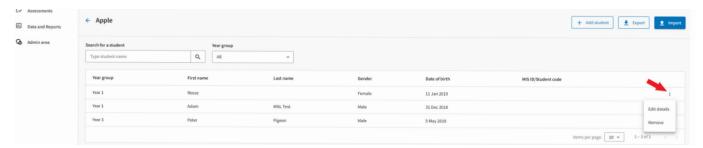
You can change the order of the displayed students by clicking on one of the column header. You can search by students in the 'Search for a student' boxes



Amending student Information

Editing and Removing Individual Students' details

When you have located the student(s) whose details need to be amended/removed select the 3 dots next to their name.



Select the option to Edit Details or Remove

If Editing Details, be sure to select the **Submit** button to effect the changes.

If removing student details, you will be asked to confirm the deletion.

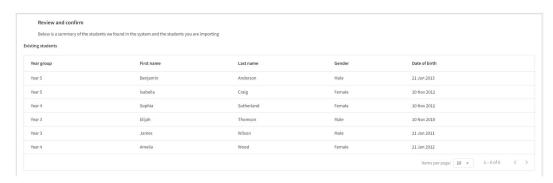
Please contact our Customer Service Team

- 1. You need to remove details of a student that has already been assigned to assessment.
- 2. If you need to update the date of birth of a student that has already completed one or more CPI modules.

Bulk amending students' details

If you need to amend a large number of students at the same time, you can upload a new spreadsheet. Import the student details as described in the *Uploading student details using a spreadsheet* section. When you get to the **Review and confirm** section, you will see that the students already exist on the system, and by clicking **Confirm and Import** you will be amending the student with the new information.

If the First name, Last name, Gender and Date of birth are the same on the new upload as they are on the system, then, no errors or warning should appear during the upload process.



Assessments

Assessment section overview

Once students have been added to the system, they can be assigned to an assessment in this section. This will set up a unique password, which will allow them to access the assessment.

Click on **Assessments** on the menu on the left to manage your assessments.

The assessment page will provide the following information:

Assessment: This is the name of the assessment

Phase Status: There are three phases that identify if the assessment is available.

- Not yet open
- Open
- Closed

Phase testing period: This shows the window of time the assessment is open

Student added: This shows the number of students already uploaded to the assessment.

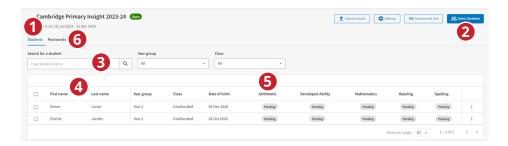
We display this in the following format:

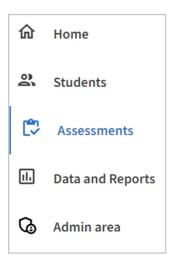


When you click on the assessment, you will see information for that specific assessment. This includes a link that students will use to access the assessment.

Students tab

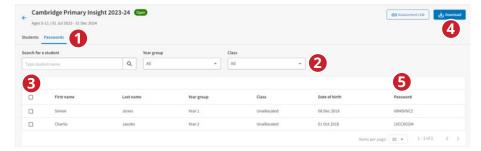
- 1 The **Students** tab will allow you to view students that have been assigned to an assessment.
- The Select Students button will allow you to assign students to the assessment.
- 3 Search for students, year groups and classes that have already been assigned to the assessment.
- The students assigned to the assessment.
- The status of each assessment module.
- **6** Select the the **Passwords** tab to view students' passwords.





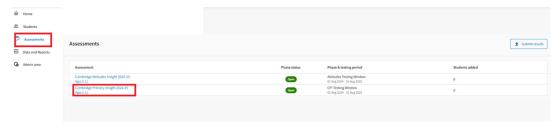
Passwords Tab

- 1 Select the **Passwords** tab to view and download student password(s).
- 2 Search for the password(s) of student(s), year group(s) and class(es) that have already been assigned to the assessment.
- 3 Tick the box(es) to select the student(s) you would like to download password(s) for.
- 4 Select to download password(s) as a CSV or PDF.
- 5 The unique password for each student.



Assigning students to the assessment

After students have been added to the platform they will need to be assigned to an assessment. Select the assessment from the **Assessments** page:



Click on **Select Students** in the top right corner.



This will provide a list of students that you can assign to the assessment.

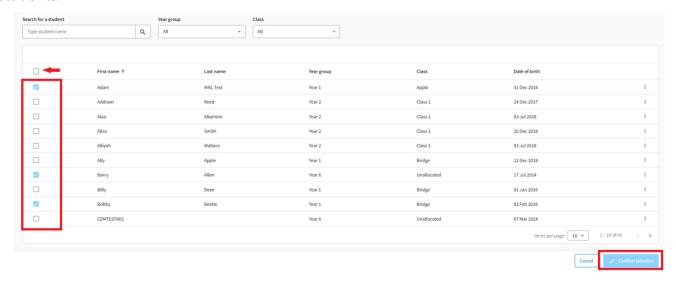
You can search for individual students, filter the students by year group or class or change the order of the displayed students by selecting one of the column headers.



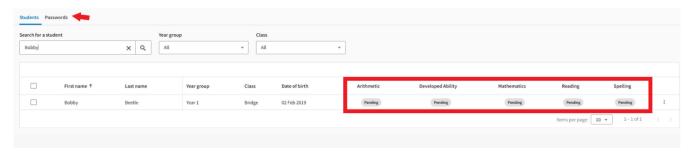
If the student has already been assigned to the assessment, the check box next to their name will appear light blue with a white tick.

If the check box is blank, the student is not assigned to the assessment. Click in the check box to select the student and the box will appear dark blue with a white tick.

If you want to select all students, click the check box at the top in line with the column headers. After you have selected the students you want to assign to assessment, click **Confirm Selection** in the bottom right of the screen. You will then be asked to confirm if you are done with selecting students.



After confirming you have completed the selection of students to be assigned to assessment, the page will update immediately. You will see that the students just assigned to assessment show **Pending** for all the CPI modules available. Their passwords are also now available in the **Passwords** tab.



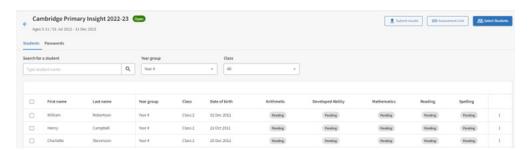
Accessing the Password

Important: Before you run the assessment, check that all the students you want to assess are assigned to the assessment.

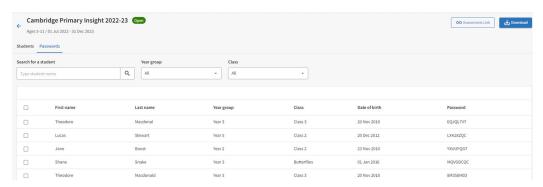
1. Select the relevant assessment from the assessment page:



2. On the next screen, you will be presented with the details of the students that have already been assigned to the assessment. If a student appears to be missing, please follow the instruction for Assigning students to an assessment on page 17.



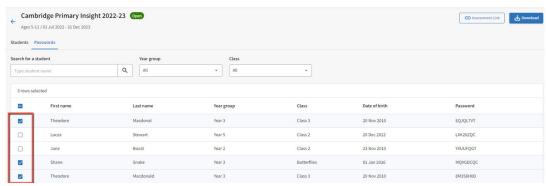
3. Select the **Passwords** tab to view the unique password for each student.



4. The students will need their password details to complete the assessment. To export the passwords, click **Download** in the top right corner. You will see the following options:

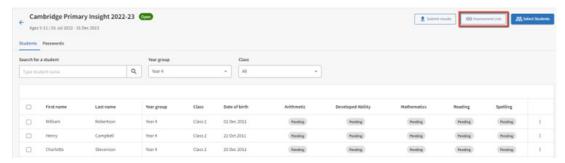


To download the passwords for specific student(s) only, please tick the box next to their name before selecting **Download**.



Accessing the Assessment Link

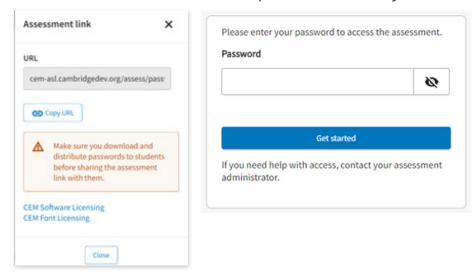
Click on the **Assessment Link**, accessible on either the **Students** or **Passwords** tab.



On the next screen, select Copy URL and Close.

Provide the URL to the students along with their unique password.

The student will need to enter their password when they click to access the link.

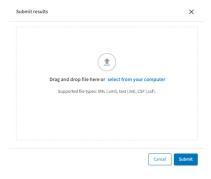


Manually returning results

There is a **Submit results** button on every page in the **Assessment** sections.



You will use this if the system is unable to save results back to Cambridge Insight automatically. When you click on **Submit results**, you will have the option to drag and drop the file.

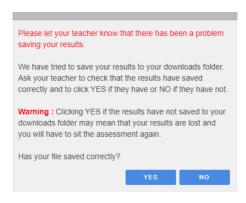


Once you drag and drop the file, click **Submit**, and the results will be processed.

Sometimes the system is unable to save results back to Cambridge Insight. This usually happens because:

- Loss of internet connectivity
- The Firewall / filtering is blocking communications with Cambridge Insight's servers
- Saturation of a school's network bandwidth (e.g., too many students accessing WiFi for large data transfers, simultaneously)

If this happens during the assessment, the student will be able to complete the assessment, and they will see the following warning at the end:



We call this the *save failover* process. The invigilator needs to check the .CSF file has correctly saved to the 'Downloads' folder.

If the save failover has saved correctly, the user will see a "CEM_RESULTS_FINAL_XXX.CSF" (where XXX is a long string of numbers and letters) file appear in the bottom left-hand corner of the browser window. This may look slightly different, in different browsers. The invigilator can also open the browser's 'Downloads' folder and check if a result file with that name has appeared with a creation date/time within the last minute or so.

We recommend invigilators copy this file immediately to a USB drive or a common server location, to facilitate easy upload to Cambridge Insight.

If you are satisfied the results have saved correctly, they can click YES. You will then see the following dialog, and the test will finish as normal:



If the file has NOT saved correctly, the invigilator should click **NO**, and the system will attempt to save the results again.

The system attempts to save the file to the 'Downloads' folder up to five times, and the user will see the same dialog each time, assuming they do not click **YES**.

If you are still unable to verify a file has saved to the 'Downloads' folder, you will be taken to the copy & paste dialog.

As a last resort, when the user has clicked **NO** five times, the system will display a dialog containing the raw result XML and a **COPY** button. Users should click the **COPY** button and then paste the contents into a Notepad (or similar) file and can drag and drop for file into the **Submit result** pop up window.



It is essential invigilators are aware of the save failover routine and instruct candidates to put their hand up if they see any of the above screens.

However, some candidates may forget to tell the teacher and simply click YES when they see the Save Failover Dialog and close down the assessment.

The teacher will need to ask the candidate to log into the machine where they took the test, open the internet browser's 'Downloads' folder and look for the .CSF file. If this has happened for several students, they will need to do it several times. This is why it is best to copy the files to a USB stick or central file server when it happens.

Allowing students to retake assessment modules

If you want a student to retake a module (usually because their first attempt didn't generate a score), you can allow this through the assessment platform. There are a few things to understand before you go ahead:

- Retakes are at module level, so even if a student has a section score, they will need to complete the entire module again when they access the relevant module. This means their previous section scores for that module will be overwritten.
- Allowing retakes requires a change to your assessment settings, so it will apply to all students
 assigned to the assessment. We strongly recommend you apply the change just before your
 student(s) retake the relevant module, then go back and change the settings to not allow
 retakes once they've finished. This will help prevent students inadvertently overwriting their
 scores in future testing.

To allow retakes:

- 1. Log in to the Cambridge Primary Insight assessment platform.
- 2. Select the 'Assessments' section from the left hand menu.
- 3. Select the relevant assessment by clicking on the blue link.
- 4. Select the 'Settings' button near the top right of the screen.
- 5. Select the 'Allow' radio button, and then 'Save'.

Students can now access the assessment as normal. Please make sure they select the module you want them to retake when they enter the assessment (they will see all modules).

To turn off retake functionality, repeat the above steps, selecting the 'Do not allow' radio button.

Data and Reports

Data and Reports overview

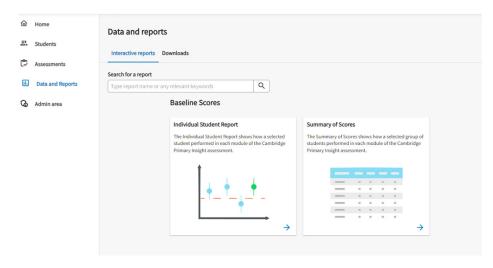
The data and reports page will display different reports depending on whether your school has the **Core** or **Plus** package.

There are five reports available in the Plus package:

- 1. Summary of Scores
- 2. Individual Student Report
- 3. Report for Parents and Guardians
- 4. Year Group Overview
- 5. Individual Progress Report

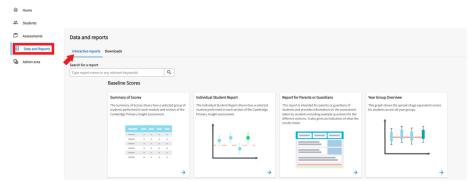


There are 2 reports available in the Core package:



Viewing and downloading individual and group PDF reports

1. Select the Data and Reports section and the Interactive reports tab. Choose the report you would like to view and or download by clicking on the blue arrow on the report.



2. You will be presented with filter fields for the report chosen.



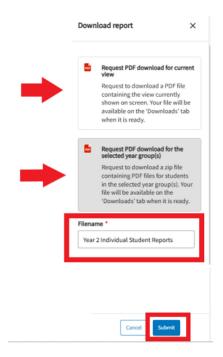
- 3. Filter as required and select 'Go to report'. Your report will display instantly.
- 4. You can filter the displayed report as required using the drop down options in each box.



- 5. Each report will contain a description of the content. Further information can be found by clicking on 'Report info' in the top right corner.
- 6. To request a download select 'Download' in the top right of the screen.



7. You will have the option to download the currently displayed report or a zipped file of PDFs for all students in the year group displayed. Provide a filename and select 'Submit.



8. A message will display, confirming your download request.



9. To view the status and download your requested document(s), please select **Data and Reports**, the **Downloads** tab and **Download** for the report required.



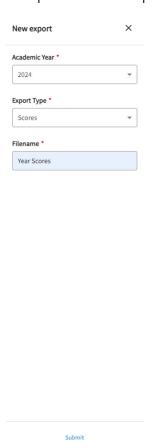
Downloading All Scores data as a CSV

To download your scores data as a CSV file, please follow these steps:

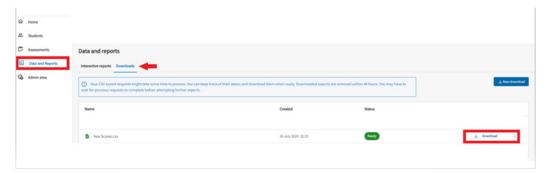
1. Select **Downloads** from the **Data and Reports** section and then choose 'New Download'



2. Complete the fields presented as required and select 'Submit' at the bottom of the page.

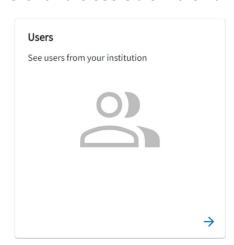


3. When available, your All Scores CSV file can be downloaded from the Downloads tab of the Data and Reports section.



Admin Area

The admin area shows which users have access to your schools Cambridge Primary Insight account. Click on the **Users** tile in the **Admin Area**.



The following information will be displayed:

